

Membership Satisfaction Team Lead – WASH Rotary Action Group Operations Team

The WASH Rotary Action Group is a vibrant and ever-growing organization with some 1,500 members across 80+ countries. Our work is widely recognized as making valuable contributions to the WASH Sector, both within and outside of Rotary. This Action Group is supported by a small and effective volunteer Operations Team, several sub-teams, and an Executive Secretary.

The day-to-day operations of the WASH Rotary Action Group are handled by an Operations Team – currently consisting of ten members. We are seeking an experienced volunteer to fill the role of **Membership Satisfaction Team Lead**.

The role involves cultivating and maintaining good working and social relationships between the WASH Rotary Action Group Board of Directors, Operations Team and WASH Rotary Action Group members. While the goals and mission of the group are very serious, we try to ensure that membership is always a fun and satisfying experience. The Membership Satisfaction Team Lead's role includes:

- Developing a Membership Satisfaction Team of 5 – 7 members.
- Generating enthusiasm amongst members to network and work together.
- Building relationships with other Rotary groups, e.g. BREW (Beers Rotarians Enjoy Worldwide) Fellowship, including joint events (WASH/BREW annual convention social event).
- Creating social events to bring members together at Rotary International events (International Convention, Zone level activities, PETS, etc.).
- Organizing and managing WASH Rotary Action Group events, i.e. the Annual General Meeting, Senior Leaders Reception, Operations Team face-to-face meetings (when the pandemic is over).
- Organizing and promoting special WASH activities and competitions (World Water Day events, World Polio Day events, People of WASH photo and video competition).
- Promotion of WASH breakout sessions at the RI Convention, including managing the recommendation process.
- Other special assignments that may arise.

Specific Experience

- Good communications skills
- Team player
- Strong organizational skills
- Ability to develop and manage imaginative, exciting and interesting events.

Terms on the Operations Team are set for three years, with the possibility of rolling out to three more years thereafter.

Operations Team meetings are held every second week, on Sunday mornings, at 7.00 am North American Central Time.

March 31, 2021